

Appendix A

Stakeholders' Main Duties and Obligations

Stakeholders	Main Duties & Obligations
Consumers / Patients	<ul style="list-style-type: none"> • Report of irregularities • Seek health related information • Consume drugs
MOPH	<ul style="list-style-type: none"> • Policy Formulation • Drug Regulation, Registration & Pricing • Licensing & Inspection of importers, manufacturers, and pharmacies • Drug dispensing to the needy • Setting Standards for licensing pharmacists, physicians, and other health professionals
Central Laboratory	<ul style="list-style-type: none"> • Drug Testing & Approval
Customs	<ul style="list-style-type: none"> • Drug Inspection • Applying and collecting duties on imported medicaments and raw material
Manufacturers	<ul style="list-style-type: none"> • Drug Production • Drug Selling and Export • Provision of Information to stakeholders
Importers	<ul style="list-style-type: none"> • Import of Drugs • Training of Drug Sellers – Sale Representatives • Provision of Information to stakeholders
Lebanese Order of Physicians	<ul style="list-style-type: none"> • Ensures compliance with Codes of Conduct • Consultations and drug prescribing • Members of the Drug Registration Technical Committee
Lebanese Order of Pharmacists	<ul style="list-style-type: none"> • Ensures compliance with Codes of Conduct • Inspection of Pharmacies • Drug dispensing & guidance • Members of the Drug Registration Technical Committee
Hospitals	<ul style="list-style-type: none"> • Provision of Health care services to the public • Drug importation (Educational purposes) • Drug Prescribing & Dispensing • Provision of drug information to the public and patients
Dispensaries	<ul style="list-style-type: none"> • Drug dispensing to the needy • Provision of drug information to the public and the patient
NGOs	<ul style="list-style-type: none"> • Drug dispensing to the needy • Receive drug donations
Cooperative of Civil Servants	<ul style="list-style-type: none"> • Reimburses 75% of drug bills of public sector employees
Ministry of Defense	<ul style="list-style-type: none"> • Provide drugs to members of the Lebanese Armed Forces • Full time employees are fully covered • Contractual employees are 80% covered

Appendix A (continued)

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Stakeholders	Main Duties & Obligations
National Social Security Fund	<ul style="list-style-type: none">• Reimburses 80% of drug bills of private sector employees, instructors, university students, public employees of municipalities, and bakeries
Private Insurers	<ul style="list-style-type: none">• Reimburse drug bills
International Organizations	<ul style="list-style-type: none">• Provide technical support to the Government in health related fields• Donate drugs to the poor